



Implementation CD
Included

\$375

WALTER S. SANFORD

## © 2010 Sanford Systems all rights reserved

Reproduction, in whole or in part, without permission from Sanford Systems is strictly prohibited.

#### **Time-Saving Checklists for Profitable Systems**

is a production of: Sanford Systems and Strategies

## Distributed with permission by:

https://www.walterslegacy.store help@walterslegacy.store

Thumb drive notes: The files that make up this product are the files distributed in the original media with these exceptions. The RTF files have been omitted and only the Microsoft Word files are included. The Introduction and Table of Contents have been incorporated into this document. *Time Saving Checklists for Profitable Systems* is divided into five chapters. Each chapter has its own folder and there is also a composite book.

#### Product Contents by Folder

- Root Folder Must-Read-TSC files in both DOCX and PDF formats
- Data CD Five chapters consisting of 422 pages by chapter in Microsoft Word format; a composite book is included as a complete resource in both Microsoft Word and PDF formats

I am excited to continue the legacy of Walter Sanford. Walter is retired and no longer available for speaking engagements and no longer offers his products for sale. He has authorized me to continue his legacy and distribute his products. For help, please direct all inquiries to help@walterslegacy.store or 813-610-4348. Visit our website at <a href="www.walterslegacy.store">www.walterslegacy.store</a>.

Thanks,

Mark Collins

Authorized Reseller of Sanford Systems and Strategies

## **Legal Advice**

All systems, letters, scripts, forms, advice, and recommendations in any book, DVD, audio CD, data CD, or other media should be approved through your real estate broker and legal counsel prior to any implementation. No legal advice is given by Sanford Systems or its authorized reseller and none should be assumed from the attached documents.

#### **Copyright Permission**

As purchaser of *Time-Saving Checklists for Profitable Systems*, you are hereby authorized to use all systems contained in this work subject to broker and legal counsel for your real estate brokerage and investing business. You are to use the concepts in this system for the purpose for which they are intended and to reproduce the forms for such purpose. Such reproduction requires no further permission from the author, publisher, or reseller and does not require the payment of any permission fee.

The reproduction of any form for sale, for incorporation in any publication intended for sale, for use in training programs, or for the insertion in any publication (whether print or digital) is *prohibited* without the permission of and credit to the author and publisher: Walter Sanford, Sanford Systems and Strategies, C/O Walters Legacy, 27246 Hawks Nest Circle, Wesley Chapel, FL 33544.

Walter Sanford Author

Sanford Systems and Strategies

	Page
Legal Advice	3
Copyright Permission	4
Table of Contents	5
Introduction to the Use of Walter Sanford's Checklists	10
<b>Chapter One: Assistant Management Checklists</b>	12
Help Wanted Ad Placing Checklist	14
Résumé Reading Checklist	16
Real Estate Assistant Job Application Checklist	19
Checklist for First Interview for an Assistant	22
Checklist for Second Interview for an Assistant	27
This Is the "Let Us Be Sure" Checklist	35
Rating Checklist	38
Basic Skill Quiz Checklist	39
Answers to Basic Skill Quiz Checklist	40
Spelling Checklist	41
Answers to Spelling Checklist	42
Math Checklist	43
Answers to Math Checklist	44
Proofreading Checklist	45
Corrected Proofreading Checklist	46
Written Questions Checklist	47
Walter's Team Checklist	49
The Perfect Assistant Checklist	50
The Irreplaceable Employee Checklist	52
Agent's Pay Schedule Checklist	55
Telephone Policy Checklist	57
Dress Standards Checklist	59
Responsibilities of the Real Estate Assistant Checklist	60
Assistant Orientation Checklist	61
Responsibilities of the Agent Checklist	63
Control Your Environment Checklist	64
Checklist of Ways to Save Time as an Assistant	66
Golden Rules of Real Estate Time Management Checklist	68
Drop-In Visitors and Telephone Call Checklist	69
Time Record Checklist	70
Agent Emergency Information Checklist	71
Time-Saving Meeting Checklist	74
Monthly Associate Checklist	75
Shared Commitment Checklist	77

	Page
Meeting Follow Up Checklist	78
Goal Planning Checklist	79
Delegation Checklist	81
Positive Attitude Checklist	82
Assistant Self-Evaluation Checklist	83
Checklist for Agent Appraisal of Assistant's Current Performance	84
Dismissal Checklist for: (Employee's Name)	87
Terminated Assistant Checklist for: (Employee's Name)	88
The Office Hierarchy	89
Chapter Two: Lead Generation and Lead Management Checklists	93
Daily Time Record Checklist	97
Today's Checklist	100
Goal Checklist	101
Daily Meeting Checklist	102
Weekly Plan Checklist	104
Monthly Meeting Checklist	105
Job Description for Administrative Assistant	107
Business Manager's Daily Checklist	109
Head of Business Development Daily Progress Checklist	115
Second Assistant Control Record and Progress Checklist	119
Checklist of Twenty Ways to Increase Income through Assistants	123
Press Release Checklist	124
Lender Affiliate Checklist Letter	126
Job Function Analysis Checklist	129
The Mobile Office Checklist	130
Real Estate Convention and Seminar Checklist	134
Example Checklist for <i>Top Producer</i>	136
Daily Telephone Lead Generation Contact Checklist	138
Phone Lead Checklist	140
Target Script Organizer Checklist	142
Bulk Mail Checklist	145
Expired Research Checklist	146
FSBO Hit Checklist	147
The For-Sale-by-Owners Buyer Referral Checklist for Walter Sanford	149
Open House Accessories Checklist	151
Open House Checklist: Assistant-Attended	153
Fifteen Minute Open House Additional Checklist	155
Open House Survey Checklist	158

	Page
Open House Closing Checklist	160
Foreclosure/Short Sale Help Request Checklist	161
Foreclosure or Short Sale Checklist	164
Example of Anniversary Letter Checklist	166
Builder Advantage Checklist	168
Checklist of Fourteen Reasons to Call Walter Sanford to Buy This Home	170
The \$100 At-Close Magic Checklist: for Sellers	172
Pre-Listing Package Checklist	177
Pre-Appointment Listing Checklist	178
Client Listing Checklist Workbook	179
The \$100 At-Close Magic Checklist: for Buyers	184
New Buyer Checklist	189
Buyer Showing Prep Checklist	191
Buyer Showing Checklist	194
Home Comparison Checklist	196
Interesting Suspect Property Checklist	197
The Real Estate Cost/Benefit Checklist for Lead Generation System	201
Office White Board Checklist: Business Source War Board	203
Chapter Three: Transaction Coordination and Office Coordination	206
The Importance of Coordination Checklists	207
Opening Office Checklist	210
Closing Sequence Checklist	212
Listing/Transaction Coordinator Job Description Checklist	213
Assembling the Listing Presentation Checklist	215
Listing Addendum Checklist	217
Homeowner's Document Checklist	219
Short Sale Viability Checklist	220
New Listing and Marketing Checklist	222
800 # Input Info Checklist	228
Listing Agreement Change Checklist	229
Price Change Checklist	231
Condominium Tasks To Do Checklist	233
Condominium Documentation Checklist	235
Condominium Verification Checklist	237
Vacant Listing Weekly Information Checklist	240
Vacant Property Weekly Checklist	241
Feedback Sheet for Vacant Listings Checklist	242
Loan Information Checklist	243

	Page
Authorization to Release Information Checklist	246
Checklist of Seller's Wishes for Cooperative Agents	248
Photo/Virtual Tour Checklist	249
Measurement Sheet Used with Photo Shoot Checklist	251
Checklist for Brochure Assembly	252
Distribution of Brochures Checklist	253
Walter S. Sanford's "Showing" Checklist Form	254
Terminated Listing Checklist	256
Additional Counter Clause Checklist	259
Buyer Loan Approval Checklist	267
Buyer-Run Tour: Non-Professional Home Inspection Checklist	269
Pre-Closing Lenders' Questionnaire/Checklist	271
Cooperative Agent Closing Process: Countdown to Close	275
Weekly Closing Meeting Report	278
Conversation Log Checklist	279
Instructions for Closing Checklist	280
Closing Checklist	284
Buyer Closing Checklist	296
Short Sale Closing Checklist	298
Service Checklist	301
Cash Flow (Commissions) Checklist	303
Cash Flow/Goal	304
Chapter Four: Customer Service, Marketing, and Educational	<b>307</b>
Seller's "Dare to Compare" Checklist	309
Buyer's "Dare to Compare" Checklist	310
A Seller's Checklist Guide to Interviewing a Real Estate Agent to Sell	311
Checklist of Most Frequently Asked Questions When Selling Your Home	313
Thinking About Selling Concern Checklist	316
Sellers' "What is Great about My House?!" Checklist	317
Checklist of Places a Buyer Can Find Your Property	318
Seller's Perspective: Features and Benefits Checklist	319
Get Your Home Sold: The Seller's Checklist	321
Get It Ready Checklist	326
Immediate Response Customer Showing Checklist	329
Additional Marketing Checklist	330
Performance Campaign Checklist	332
Seller's Plan of Action Checklist: Version A	336
Seller's Plan of Action Checklist: Version B	340

	Page
Loan Documentation Checklist	341
Moving Checklist	343
Home Sweet Home Checklist	353
Home and Equipment Maintenance Checklist	357
Babysitter Information and Safety Instruction Checklist	365
Fire Prevention Checklist	367
Checklist of Security Routines	369
Mission Statement for Sanford Systems and Strategies	371
Net Sheet Checklist	372
New Homebuyer's Checklist	373
Condominium Buyer's Checklist	375
The "What Can You Afford?" Checklist	378
Dream Home Checklist	381
Construction Checklist	384
Interior Floor Plan Checklist	388
Neighborhood Selection Checklist	392
Mechanical Equipment Checklist	396
Homeowner's Property Checklist	401
Closing Process Checklist Sanford's Escrow Tracking	405
Chapter Five: Closing Thoughts and Appendix	408
Closing Thoughts	409
Personal Invitation to Join Our Coaching Program	410
Coaching Information	354
Purchase Walter's Systems	418
Firecracker Mailing Tubes	420
Walter Will Design a Custom Seminar for You!	422

#### **Introduction to the Use of Walter Sanford's Checklists**

When I first became involved in the real estate business, I found myself with a manila folder and hundreds of bits of paper stuck every which way with no regard to purpose, chronology, or importance. The day then came when I received the phone call from my most important seller. I frustrated him because of my lack of ability to answer his questions. The answer was always there...somewhere under that mountain of paperwork; thus was born my need to become systemized under a checklist format. These front and back office systems are now in a digital format after nearly thirty years of generation and evolution.

Let me tell you about the excitement of having a checklist system mentality:

- 1. You do not have to store the information in your brain! Once you make an addition to a checklist or system, the step has been remembered forever!
- 2. Every time you go to a seminar and receive a brand new idea, is it difficult for you to implement it within your existing operating system? Well, add it to your checklist. The idea almost certainly fits under some category, and in that category, it is going to get done! In this book, you will find lists of the main business systems that you do. Enter it under the appropriate title and soon a complete manual for that system will emerge! Now, your brain does not have to remember it, and it automatically gets handled as long as you or your assistant has the discipline to complete your checklist.
- 3. Remember the times that you shook your head and wondered where all the money went? Well, let me tell you -- it went to overhead. It went to all those necessary, momentary, emotional expenses that you just had to write a check to save, increase, or improve your business. Over the years, I have found that many of those checks were costly or completely unnecessary. A checklist is a perfect form for going back to cut headings out of your Schedule C. Yes, that is right. You need to bring your overhead to less than 25% of your gross. You will have to go back and cut! You cut line by line out of your checklists. Go back and ask yourself the question, "What could have been eliminated that nobody would have missed?" It is a refreshing experience.
- 4. Another reason for checklists is providing the foundation and basis for delegation. The top agents that I counsel, train, and coach have had to do the actual business systems themselves, *then* generate checklists. This book shortcuts that process for you! You are able to delegate the task to a less expensive employee who followed the pro's steps in this book.

# Introduction to the Use of Walter Sanford's Checklists Page 2

- 5. It may even provide the basis for selling your individual real estate company by providing the business plan for your firm for the next owner.
- 6. Organization is the granddaddy of all time-management plans!
- 7. Your competition will be jealous of your speed and efficiency.
- 8. Your customers will appreciate your newfound consistency at service.

The next challenge is how to implement your checklist system. "Hard copy" or "digital" seem to be the watch words, and there are reasons for both kinds of formats. I have a simple rule: If you already operate with paperwork, it is probably easiest to maintain a hard copy checklist. As we move into the area of digitized documents being legal, I believe that everything should be digitized within your software to save money. At that time, digital checklists will be proper. Mixing the two sometimes add time and work to your systems. Once in a digital format, these checklists could then be shared by affiliates, and even clients, to monitor the process. If you are using some of the current software like *Top Producer* or *Agent 2000*, you can use these checklists to increase the viability and customize the provided checklists to your own operation. Hard copy seems to still be the use of most top agents since real estate is still a paperwork-heavy operation. The day will come when we will all realize the freedom of a paperless business; however, the checklists, hard copy or digital, will change very little.

You will find that when you provide consistency of service and consistency of lead generation through your new checklists...you will never be wanting of leads. Clients prize consistency as one of the greatest service gifts that you can provide. Checklists force you to give the most profitable services to your clients at all times, ensuring your activities will continue to generate new business even when you are busy!

This checklist book is one of your first and best steps for developing, growing, and maintaining raving clients. Put these checklists to use today for a profitable, efficient business!

Your Coach, Walter Sanford